



Job description

Role title	Senior Biomed
Reporting to	Team Leader
Role duration	Permanent

Purpose of the role

Responsibilities

- Provide daily on-site repair, preventative maintenance and asset management of medical devices within specified hospital locations
- Work with and support the site/Team Leader in achieving contract KPI's
- Complete all associated administrative work in completing repairs and preventative maintenance as outlined in Althea procedures
- Work within the Althea Quality Assurance and Environmental, Health & Safety policies
- Support customers whenever needed to ensure minimal disruption to the operation of the hospital
- Build long-term relationships with customers, subcontractors and staff to ensure responsiveness and support to customers

Key accountabilities

- Perform scheduled preventative maintenance (PM) on medical equipment as per manufacturer's guidelines
- Complete repairs/correctives as required on medical equipment as per manufacture's guidelines
- Complete associated admin needed to close repairs and PMs as outlined in the Althea Standard Operating Procedure
- Travel to various sites as required to perform corrective and preventive maintenance
- Maintain safe working practices within the hospital environment
- Exceed contract KPIs to ensure customer satisfaction
- Assist Junior Biomed Engineer whenever required
- Comply with the Althea Quality Assurance and Environmental, Health & Safety policies, and work to maintain a high standard of customer service and protect



the safety and health of you, your colleagues, our customers and members of the public

- Promptly raise any concerns regarding potential violations of the policies
- Maintain spare part stock wherever necessary
- Directly support the site/Team Leader as needed

Additional Duties

- Scheduling and completing workload for assigned customers within area
- Maintaining service documentation in line with business requirements
- Responsible for escalating and defining necessary resources to maintain equipment
- Liaise with 3rd party suppliers for spare part and contract quotations
- Ensure data integrity within Althea management systems
- Responsible for delivering customer satisfaction
- Deal with OEM’s service staff and management when required
- Maintain tools and test equipment in line with Althea standard
- Attend customer meetings when required
- Seek opportunities to grow Althea business
- Review ways to improve productivity and reduce operating expenditure

Capability profile

Qualifications	Essential	Desirable
Degree in Electronics or Bio-Med or any other engineering related subject	✓	
HNC/HND (if not a degree holder)	✓	

Skills and Experience	Essential	Desirable
3-5 years’ experience	✓	
Anaesthesia and ventilator experience		✓
OEM trainings		✓
Risk 1 and advanced devices capability	✓	

Languages	Essential	Desirable
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English	✓	
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Mobility requirements

Role location	Site based – Harley Street Biomed Dept.
UK travel	Occasionally for PPM work on satellite sites and trainings
International travel	No

Other

DBS - Disclosure & Barring Service disclosure (formally Criminal Records Bureau disclosure)

A DBS Enhanced Disclosure is required for all applicants.

The successful applicant must agree to an Enhanced Disclosure under the Disclosure Barring Service Records Bureau procedures. Employment will be offered to the successful applicant subject to a satisfactory Disclosure report.

ALTHEA IS AN EQUAL OPPORTUNITIES EMPLOYER AND POSITIVELY ENCOURAGES APPLICATIONS FROM SUITABLY QUALIFIED AND ELIGIBLE CANDIDATES REGARDLESS OF SEX, RACE, DISABILITY, AGE, SEXUAL ORIENTATION, GENDER REASSIGNMENT, RELIGION OR BELIEF, MARITAL STATUS, OR PREGNANCY AND MATERNITY.