

Job description

Role title	Biomedical Field Service Engineer – Surrey/Slough
Grade	Biomedical
Reporting to	Regional Team Leader
Role duration	Permanent

Purpose of the role

Responsibilities
<ul style="list-style-type: none"> • Perform scheduled preventative maintenance (PM) on medical equipment as per manufacturer’s guidelines • Complete repairs as required on medical equipment as per manufacturer’s guidelines • Complete associated admin needed to close repairs and PMs as outlined in the Standard Operating Procedures • Travel to various sites as required to perform Corrective and Preventive Maintenance • Maintain safe working practices within the hospital environment • Exceed contract KPI’s to ensure customer satisfaction • Comply with the Althea Quality Assurance and Environmental, Health & Safety policies, and work to maintain a high standard of customer service and protect your health and safety as well as that of your colleagues, our customers and members of the public. • Promptly raise any concerns regarding potential violations of the policies. • Maintain spare part stock wherever necessary • Directly support the Site/Team Leader as needed

Capability profile

Qualifications	Essential	Desirable
Bachelor’s Degree in Engineering, electronics or medical technologies such as biomedical engineering	✓	



Skills	Essential	Desirable
Ability to follow complex instructions and processes	✓	
Good organisational and communication skills	✓	

Experience	Essential	Desirable
Must have valid UK/EU Driving License	✓	
Field service experience preferable		✓
Must be willing to travel	✓	
Minimum of 2 Years' Biomedical experience in a service and repair of medical equipment	✓	
Have customer service skills and the ability to be confident in customer facing environments	✓	
Familiar with a broad range of medical devices.	✓	

Languages	Essential	Desirable
English	✓	

Mobility requirements

Role location	Surrey/Slough
Driving license	Full, clean driving licence
UK travel	Yes (between sites)
International travel	Possible – Training Courses

Other

DBS - Disclosure & Barring Service disclosure (formally Criminal Records Bureau disclosure)



A DBS Enhanced Disclosure is required for all applicants.

The successful applicant must agree to an Enhanced Disclosure under the Disclosure Barring Service Records Bureau procedures. Employment will be offered to the successful applicant subject to a satisfactory Disclosure report.

ALTHEA IS AN EQUAL OPPORTUNITIES EMPLOYER AND POSITIVELY ENCOURAGES APPLICATIONS FROM SUITABLY QUALIFIED AND ELIGIBLE CANDIDATES REGARDLESS OF SEX, RACE, DISABILITY, AGE, SEXUAL ORIENTATION, GENDER REASSIGNMENT, RELIGION OR BELIEF, MARITAL STATUS, OR PREGNANCY AND MATERNITY.